

Alert

Update

Reminder

Clarification

Training  
Information

Preview

## Agency Non-Permanent Resident Alien and Permanent Resident Alien Borrower Update

Truist Bank (Truist) announces updates to the requirements for Non-permanent resident alien (NPRA) and Permanent resident alien borrowers for Agency loan programs.

### Effective Date

Effective for new and existing locks on or after June 12, 2026.

### Background Information

Truist is adding acceptable alternative documentation requirements for Permanent Residents and NPRA borrowers when immigration documents have expired.

### Bulletin Details

The following Alternative VISA Documentation requirements have been added for Non-Permanent Resident Aliens:

- The Borrower must meet the acceptable Visa Classification as stated in the Eligible Visa Classifications and/or the Additional Eligible Non-Permanent Resident Aliens sections.
- When a borrower's Visa has expired, the following alternative documents are acceptable:
  - A valid form 1-797A, Notice of Receipt/Notice of Approval, along with form 1-94, Departure Record, may also be used as sufficient evidence of lawful U.S. residency. This document MUST reference one of the acceptable visa classification types noted.
  - When form 1-797A is used to document lawful residency, the receipt number must be validated through the Check Case Status feature on the [USCIS website](#).

The following documentation requirements have been added for Permanent Resident Aliens:

- USCIS Form 1-551, Alien Registration Receipt ("green card"), with an unexpired date on the front, or
- USCIS Form 1-551, Conditional Alien Registration Receipt, with an unexpired USCIS Form 1-751, Petition to Remove Conditions on Residence, or
- An unexpired passport with an unexpired stamp reading "Processed for 1-551, Temporary Evidence of Lawful Admission for Permanent Residence", or
- USCIS Form 1-90, Application to Replace Permanent Resident Card and Form 1-797C, Notice of Action and expired Permanent Resident card aka "green card" or;
- USCIS Form 1-829, Petition by Investor to Remove Conditions on Permanent Resident Status and expired Permanent Resident card aka "green card".

### Before and After Matrix

[Click here](#) to see the before and after matrix that provides a detailed overview of all standard revisions.

### Revised Materials

Click [Agency Loan Standard](#) and [Non-Permanent Resident Alien Requirements Standard](#) to review the revised product materials.

## Other Resources

Support Group	Description and Contact Information:
Correspondent Relationship Coordinator	Specific questions on applying this procedure to specific loan files. Contact your Correspondent Relationship Coordinator at 800.382.2111, option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

This information is for use by mortgage professionals only and should not be distributed to or used by consumers or other third parties. This is not for solicitation of sales. Information is accurate as of date of posting and is subject to change without current product details and lending procedure. Truist Bank does not guarantee or assume liability for any third-party products or services. Truist Bank is an Equal Housing Lender. ©2026 Truist Financial Corporation. Truist, Truist Purple and the Truist logo are service marks of Truist Financial Corporation. All rights reserved.