

Alert

Update

Reminder

Clarification

Training Information

Preview

Correspondent Seller Guide Contacts Update

Truist Bank (Truist) announces updates to Correspondent Seller Guide contact information in Section 1.01 of the *Correspondent Seller Guide*.

Effective Date

Effective immediately.

Background Information

Truist continues to seek opportunities to improve client experiences in doing business with Truist. A review of the *Correspondent Seller Guide* identifies opportunities to update the Correspondent Division Contacts within Section 1.01: The Correspondent Division.

Bulletin Details

Correspondent Division Information and Contacts

Truist updates the standard to reflect the correct information and contacts needed to reach Correspondent teammates.

Before and After Matrix

[Click here](#) to see the before and after matrix that provides a detailed overview of all standard revisions.

Revised Material

Click [The Correspondent Division](#) to review the revised materials.

Former Standards

See the before and after matrix provided in the Bulletin Details section of this bulletin to access the former standards.

Other Resources

Support Group	Description and Contact Information:
Correspondent Relationship Coordinator	Specific questions on applying this procedure to specific loan files. Contact your Correspondent Relationship Coordinator at 800.382.2111, option 1.
Product Support	Provides phone and email support on products, policies, and procedures as well as new product rollout and existing product enhancement. Contact Product Support at 800.382.2111, option 3.

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